



Darryl Means
Joined Board 2009

Board of Directors Technology Access Foundation

Darryl Means

Mr. Darryl Means, Sr., currently manages the Customer Relations Branch for the Department of Health and Human Services (HHS), Centers for Medicare & Medicaid Services (CMS), Division of Medicare Health Plan Operations, ensuring healthcare insurance plans within the Seattle region comply with governmental guidance, instruction, and performance metrics. His Branch responds to Medicare and Medicaid inquiries from beneficiaries, local, state, congressional, and presidential levels. The Seattle region extends throughout Washington, Idaho, Oregon, and Alaska.

Most recently Mr. Means served as the Director of Healthcare Solutions, Division of Business Services at Adaptis in Seattle. There, he was responsible for assessing health plan requirements, design, and configuration of healthcare solutions based on Health Plan needs and priorities. As a senior manager, Mr. Means provided sales support for business development activities by conducting business assessments, developing proposals, and implementing plans to support potential new business clients. He was a major contributor in the growth of Adaptis' outsourcing contingent in India.

Prior to this, Mr. Means spent nearly nine years as the Director of Strategic Consulting Services for Siemens Medical Solutions Health Services based in Malvern, PA., where, in his area leadership role, he was responsible for developing and tailoring consulting services for hospitals throughout the Northwest, Midwest, and Southwestern United States. He also served as a Principal Consultant within the Technology Services Group of Shared Medical Systems (SMS) prior to the acquisition of SMS by Siemens.

Mr. Means believes in community leadership and is a member of St. Nicholas Catholic Church in Gig Harbor and has served as the Chairman of the Pastoral Council and currently an Usher. He is a 4th Degree member of the Knights of Columbus and has also served and chaired numerous community committees to ensure the Arts are preserved in the community. He worked as a classroom volunteer for the Technology Access Foundation (TAF), led the Adopt-a-Classroom efforts at Adaptis, and spearheaded a Scholarship program that raised more than \$12,000 to help a TAF graduate attend college. He holds a Masters Degree in Healthcare Administration and a Certificate of Organization Leadership from Chapman University, and a Bachelors of Arts in Technology Management from Saint Leo University.



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